



Busway Authorised



Driver Training Manual

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Queensland Government
Queensland Transport



Brisbane's busway network

What is a busway?

Busways are two-lane roads that only buses, and emergency vehicles, can use.

Busways have no congestion and very few traffic lights, so bus trips are safe, fast and reliable.

Busways are not like a normal bus route. They operate more like a train line, with direct, continual services and regular stations.

Buses can also leave the busway and use normal streets to take passengers closer to where they want to go. Local bus services can join the busway, so people do not have to transfer from bus to bus or bus to rail.

Busways in Brisbane

The Queensland Government is committed to building an extensive busway network in Brisbane.

Busways will connect to existing rail, bus and ferry services and create a world-class public transport network for the future.

Core sections of the busway network are already in place, including the:

- South East Busway (completed 2001)
- Inner Northern Busway (completed 2008)
- Boggo Road Busway (completed 2009)
- Eastern Busway – Princess Alexandra Hospital to the South East Busway (completed 2009)
- Northern Busway – Royal Children's Hospital to Windsor (completed 2009).

Work has also begun to extend the Northern Busway (from Windsor to Kedron) and the Eastern Busway (from the South East Busway to Main Avenue, Cooperoo).

Busways have proven popular in Brisbane. Patronage on core busway routes has increased by 182% since opening.

Busway operations

The busway network is managed from the Busway Operations Centre (BOC).

The BOC is located at the Brisbane Metropolitan Transport Centre (BMTMC), which is jointly managed by Brisbane City Council and the Queensland Government. It is located at Brisbane Square, 266 George Street, Brisbane.

Brisbane Transport's Network Coordination Centre (NCC) also operates from the BMTMC. BOC staff and NCC staff work together.

Brisbane Transport drivers report to, and maintain radio contact with, the NCC.

Drivers for private bus companies report directly to, and maintain radio contact with, the BOC.

The BOC provides employees and systems to:

- manage the safety of passengers
- make sure all busway equipment is in working order
- manage busway incidents
- monitor busway safety equipment
- manage services and schedules.

Parts of the busway

Within stations

Busway stations have been designed to suit Brisbane’s subtropical climate, with wide awnings for good shade and rain protection and lots of natural light. They are safe and attractive with toughened glass screens, excellent lighting, landscaping, public art and security systems. Some busway stations are underground.

Passenger facilities



Some stations have seating, public toilets, water fountains, bike racks, pay phones, cafes, vending machines or a travel information centre. A cycle centre, with lockers, showers, toilets and laundry facilities, is located at King George Square Busway Station. Four stations are located near hospitals. Some stations have park ‘n’ ride facilities.

What you need to know

Passengers may ask you about busway station facilities and where they are located. These are summarised on page 13 to help you answer passenger queries.